



HEALTH SYSTEMS DIVISION

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Date: February 25, 2022

To: Coordinated care organizations
Dental care organizations

From: Dave Inbody, CCO Operations Director
Medicaid Programs

Subject: Document submission for 2022 Compliance Monitoring Review – ORS 414.595

The Oregon Health Authority (OHA) is sharing guidance for 2022 Compliance Monitoring Review document submissions to OHA's external quality review organization, Health Services Advisory Group (HSAG).

Standard list of documents submitted by Managed Care Entities (MCEs)

ORS 414.595 states that OHA shall provide a standard list of documents collected from coordinated care organizations and subcontractors in the preceding 12-month period. Beginning in March 2022, ahead of the 2022 CMR document submission deadline, OHA will provide the required documentation to HSAG in accordance with statute.

- [2022 CCO Deliverables - Exhibit D](#)
- [2021 CCO Deliverables - Exhibit D](#)
- [2022 DCO Deliverables - Exhibit D](#)
- [2021 DCO Deliverables – Exhibit D](#)

MCEs must identify which documents should be submitted for review

OHA requests that MCE staff involved in the CMR process review the appropriate lists of Contract deliverables and identify documentation for submission to HSAG. Please send a list of requested documentation via email to HSD.QualityAssurance@dhsola.state.or.us by **March 7th**. OHA will compile the list of documentation to bring to Operations Collaborative and Contracts and Compliance meetings to finalize what documentation will be provided.

MCEs are responsible for completing the HSAG CMR tool and ensuring the correct documentation is submitted

MCEs are ultimately responsible for ensuring that HSAG receives all the necessary documentation for the CMR, regardless of whether OHA or the MCE submitted the documentation. MCEs should consider submitting documentation in duplicate of what OHA has provided to ensure that HSAG has received the correct documentation for CMR purposes.

MCEs are responsible for ensuring that the Standard CMR tool is completed appropriately and contains the necessary detail in order for HSAG to identify where in the documentation submissions the MCE is proposing the required information can be found.

Questions?

Please join the ORS 414.595 documentation submission discussion at one of these upcoming meetings:

- CCO Operations Collaborative on March 8
- DCO Contracts and Compliance Workgroup on March 9

If you have any questions, please contact HSD.QualityAssurance@dhsosha.state.or.us.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.